



PRESENTED BY  
SAFETY INSTITUTE  
OF AUSTRALIA LTD

# // *THE* SAFETY CONFERENCE SYDNEY 2011

**TUESDAY 25 –  
THURSDAY 27  
OCTOBER 2011**  
SYDNEY SHOWGROUND  
SYDNEY OLYMPIC PARK

**BOOK BY FRIDAY 23 SEPTEMBER  
TO TAKE ADVANTAGE OF THE  
EARLY BIRD SAVINGS!**





Co-located with

Principal Sponsor



## 2011 ONE SMALL STEP

**GAP ANALYSIS  
PLANNING  
APPLICATION**

-  Hear the very latest on new legislation
-  Come away with practical solutions for your workplace
-  Participate in discussion groups facilitated by WorkCover
-  Network with colleagues and clients

**Register Online at [sia.org.au](http://sia.org.au)**

# DAY ONE

TUESDAY  
25 OCTOBER 2011

## STEP ONE – GAP ANALYSIS

### OPENING BREAKFAST



7.00am

**Becoming a High Performing Safety Professional: Challenge Your Own Behaviours and Their Affect in Your Workplace, Learn How to Engage Yourself and Others at Work**

Dr Adam Fraser is one of Australia's leading educators, researchers and thought leaders in the area of human performance. Author of 'Sugar Daddy' and a regular in the media, he has been featured in the Australian Financial Review and Business Review Weekly. He is also a regular presenter on Sunrise and the Today show.

In life we are asked to wear many different hats and therefore we have to transition between different roles and environments at a lightning pace. Humans find it hard to move from one interaction to another without dragging the energy, mindset or baggage of the first interaction to the next. As safety professionals we are challenged by a constantly changing and reactive environment, always focused on helping others and preventing further damage, it can often be very draining. It's tough to "show up" all the time with the right mindset and give each interaction our all. Come away from the breakfast session with the tools and inspiration to make positive changes.

### WELCOME

9.00am – 9.10am **Introduction Karen Wolfe** President SIA NSW Division

9.10am – 9.15am **Welcome to Country Uncle Des Dyer** The Darug Landcare Corporation

9.15am – 9.30am **Opening Address The Hon. Matthew Ryan Mason-Cox MLC**

## SESSION ONE – GAPS AND CODES

### SOUTHEE SOUTH STREAM LEADER: THEA O'CONOR

11.00am – 11.30am **Morning Tea**

11.30am – 12.00pm

#### **Recycling C&D Waste – Case Study and the Development of the WorkCover Guide**

**David Hojem**, Waste Services Manager, Shoalhaven City Council

C&D waste "is easily separated into material streams for low cost processing and recycling..." But is it? The presence of asbestos materials in demolition waste presents a major risk to the viability of resource recovery. Shoalhaven's experience in responding to numerous WorkCover notices and a resultant WorkCover "guide" developed by a broad based working group is presented.

12.00pm – 12.30pm

#### **Practical Implementation of Asbestos Risk Management Requirements under the Model Workplace Health and Safety Legislation in Australia**

**Thomas Mitchell**, Principal, Occupational Health and Safety, Coffey Environments

Asbestos hazard management is a pronounced feature of the Model Work Health and Safety Regulations, plus two further asbestos specific Codes of Practice. This paper provides practical guidance for implementation of the risk management strategies described in the Model legislation. Asbestos management objectives of Australian are reviewed against those from the United Kingdom and the United States.

12.30pm – 1.00pm

#### **Done and Dusted**

**Kris Narayan**, Getex

This is an interactive presentation involving audience participation. Most hazardous materials problems involve OH&S, The Environment, Technical Issues, PR and IR, and dust is no exception. This presentation will cover an incident as it unfolds 'live' right before your eyes. The first part of the presentation will be highly interactive and will require audience members to act out roles given to them and then decide what they think is the right course of action. The final part of the presentation will be more informational where the audience will be shown/educated as to how the unfolding events should have been handled. So please join us and have your say, be entertained and at the same time be educated in terms of handling the tough questions.

1.00pm – 2.30pm **Lunch**

### DISCUSSION GROUPS

#### **MANAGING SAFETY: ADAPTING TO CHANGE**

The new WHS legislation will require businesses to review their safety management systems. Six of the major areas of the legislation and two supportive areas that will have significant implications for safety management have been chosen to enable you to engage with WorkCover staff who have been working on the legislation and its impact on workplaces to discuss the issues are and what you need to do. This is your chance to raise the questions you want answered.

2.30pm – 3.00pm

#### **Risk Management (based on the new COP)**

Facilitated by **Michael Costello**

3.00pm – 3.30pm

#### **Standardising Safety Indicators**

Facilitated by **Sharron O'Neill**, Macquarie University

3.30pm – 4.00pm **Afternoon Tea**

4.00pm – 4.30pm

#### **WHS Obligations**

Facilitated by **Andrew Theakstone**

4.30pm – 5.00pm

#### **PCBU's and Officers (Including Due Diligence)**

Facilitated by **Michele Stromquist**

5.00pm

#### **Welcome Drinks**

Trade Show Hall

6.30pm

#### **SIA Ltd AGM**

## KEYNOTE SOUTHEE SOUTH



**9.30am – 10.15am**  
**WHS Act – Making the Transition**  
**John Watson**  
General Manager WHS Division,  
WorkCover NSW

The harmonisation of work health and safety legislation has been a great achievement for all the regulators and their industry partners. While the new legislation will generally support current safety management practice, some changes in legislative requirements will require businesses to make adjustments to their safety management system. For example, one area which will have impact on NSW workplaces will be the introduction of Health and Safety Representatives as the focus for workplace consultation. Hear how transitional arrangements supporting the implementation of the legislation will assist workplaces to adjust to the new consultation arrangements and other provisions.

**10.15am – 11.00am**  
**Managing Safety Under the New WHS Legislation**  
**Greg Pattison**  
General Manager, Workplace Solutions,  
NSW Business Chamber

The commencement of the new WHS legislation will pose a number of challenges for businesses in NSW. The change from the employer-employee relationship to that of the person conducting a business or undertaking (PCBU) – worker relationship as the basis for safety duties will lead to many businesses sharing safety and consultation duties. The new consultation provisions and the duties of officers will also require businesses to significantly review and update their safety management systems. Preparing your business to meet these and other changes should now be a priority.

## SESSION TWO – PSYCHOLOGY OF SAFETY SOUTHEE NORTH STREAM LEADER: AMANDA BASTEN

**11.00am – 11.30am Morning Tea**

**11.30am – 12.00pm**  
**Safety Psychology: Back to the Future**  
**Christopher Wales**

This presentation highlights a human factor approach to safety management such as enhancing management style, safety climate and motivation factors. Occupational Health Psychology builds and strengthens feelings of self effectiveness, personal control, optimism and belonging. OHP begins with creating an understanding of why we do what we do, provides practical ways to change behaviour and create positive changes in attitudes. Focusing on workplace behaviour, a field that tries to understand and measure human behaviour to improve employees' workplace safety.

**12.00pm – 12.30pm**  
**Fatigue: The Most Critical Accident Risk**  
**Dr Margaret Chan**, Head of Faculty –  
Risk & Safety, The Australasian College

For the first time, fatigue has been identified as the leading accident risk in construction, according to a research conducted at the University of Sydney. The research was conducted on multibillion dollar oil and gas construction projects. It was further reported as a trigger risk to a bundle of other synergetic risks. The new discovery confirms the need to consider fatigue as a multidimensional phenomenon and the lynchpin to reducing accidents. This discovery has implication for other high risk industries.

**12.30pm – 1.00pm**  
**Effective OHS Education for Young Workers: a Systematic Review of Hospitality and Food Retailing Sectors**  
**Nasreen Jahan**, PhD Student,  
The University of Adelaide

This systematic review identified the principles and elements of OHS intervention conducted in hospitality and food retailing sector where a high proportion of young workers are engaged. Interactive training, regular reinforcement, assessment and monitoring are the important elements of effective OHS education. Stakeholders' views involvement of policy makers have crucial importance.

**1.00pm – 2.30pm Lunch**

**DISCUSSION GROUPS**  
**MANAGING SAFETY: ADAPTING TO CHANGE**

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**5.00pm**  
**Welcome Drinks**  
Trade Show Hall

**6.30pm**  
**SIA Ltd AGM**

# DAY TWO

WEDNESDAY  
26 OCTOBER 2011

STEP TWO –  
PLANNING

## KEYNOTE SOUTHEE SOUTH



9.00am – 10.00am

**What are we to make of Safe Behaviour Programs?**

**Professor Andrew Hopkins**

This presentation provides a critical look at the assumptions which underlie safe behaviour programs and identifies some of their limitations. Unsafe behaviour is merely the last link in a causal chain and not necessarily the most effective link to focus on for the purposes of accident prevention. They also miss critically important unsafe behaviour, such as attempts by workers to re-start processes that have been temporarily interrupted. Conventional safe behaviour programs aimed at front-line workers are also of no use in preventing accidents in which the behaviour of front-line workers is not involved. Given that it is the behaviour of management which is most critical in creating a culture of safety in any organisation, behavioural safety observations are likely to have their greatest impact if directed upwards, at managers.

## SESSION ONE – SAFETY BEHAVIOUR SOUTHEE SOUTH STREAM LEADER: ROGER FAIRFAX

11.00am – 11.30am Morning Tea

11.30am – 12.00pm

**Synergy Safety Situational Awareness:  
What it Means for Safety Leadership**

**Toni Phillips**, Psychologist,  
Synergy Safety Solutions

The safety leader's knowledge of situational awareness and how it may be lost is important in developing and reinforcing strategies and workplace procedures to counter such losses. Such strategies may include the confirmation of safety information, stop and think messages, regular consultations between co-workers and supervisors, and mentoring between experienced and inexperienced employees. Many of the measures that supervisors can take to maintain the situational awareness of employees and themselves are common to other aspects of safety leadership and leadership more generally, underlining their importance.

12.00pm – 12.30pm

**What Makes People Tick?  
The Psychology of Safety**

**Dr Autumn Krauss**, Chief Scientist, Sentis

Despite our best intentions, we're still hurting people... and it's simply not good enough. This presentation will go beyond traditional behavioural models of safety to explore the neuroscience behind why people do what they do. Tips for intrinsically motivating the workforce towards the goal of zero incidents will also be presented.

12.30pm – 1.00pm

**Measuring Safety Behaviour  
for Targeted Change**

**Dr Danica Hooper**, State Manager,  
People Solutions

To enhance employee safety performance, organisations need to firstly understand and measure the critical behaviours. This presentation looks at a framework of such behaviours and provides industry examples of how this framework has been used to assess and develop employee safety performance.

1.00pm – 2.30pm Lunch

### DISCUSSION GROUPS

**MANAGING SAFETY: ADAPTING TO CHANGE**

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2.30pm – 3.00pm

**Consultation and the HSR**

Facilitated by **Michael Costello**

3.00pm – 3.30pm

**Multiple PCBUs in the Workplace**

Facilitated by **Michele Stromquist**

3.30pm – 4.00pm Afternoon Tea

4.00pm – 4.30pm

**New Codes of Practice  
(Implications of Reasonably Practicable)**

Facilitated by **Andrew Theakstone**

4.30pm – 5.00pm

**Safety Leadership**

Facilitated by **Julie Honore**,  
Managing Director, SafeSearch

## KEYNOTE SOUTHEE SOUTH



**10.00am – 11.00am**  
**ADF & WHS: A Uniformed Approach to Harmonisation**  
**LTCOL Sean Faulkner**

Lieutenant Colonel Sean Faulkner is a senior officer who has held a broad range of Regimental and Instructional appointments within the Australian Regular Army. He has a Masters in Strategic Studies and a Graduate Diploma in Safety Management which, when combined with his overseas deployments, provide him a unique perspective to better understand both the military and WHS challenges which exist within the Australian Defence Force. He is currently employed as the Deputy Director of Assurance & Safety – Army and will be presenting an Australian Defence Force Perspective on WHS.

## SIA CONFERENCE DINNER

**7.00pm**  
**SIA Conference Dinner –**  
**Magic of the Moon Theme**

Come and celebrate the Magic of the Moon with your colleagues. Be entertained by great music and magicians. See the inaugural presentation of the SIA OHS Education Chapter Awards. Prizes for best “themed” guests.



## SESSION TWO – PAST, PRESENT & FUTURE SOUTHEE NORTH **STREAM LEADER: MELISSA POLLOCK**

**11.00am – 11.30am Morning Tea**

**11.30am – 12.00pm**

**Safety Perceptions Past and Present –**  
**the Construction of the Snowy Mountains**  
**Hydro- Electric Scheme**

**Fergus Robinson**, OHS Training  
Programs Coordinator,  
Master Builders Association of Victoria

The Snowy Mountains Hydro Electric Scheme has been eulogised in Australian folk lore. However, over a 22 year period a documented 121 lives were lost. The research study revealed: economic expediency in the failure to adequately support many of the tunnels; the use of unsafe plant; and the around the clock mad rush and frenzy to over exceed construction schedules.

**12.00pm – 12.30pm**

**What Leaders Say When Things Go Wrong:**  
**Lessons from the Courtroom**

**Paul Cutrone**, Partner, Sparke Helmore

This session will cover an analysis of key lessons to be learnt from organisational and individual failures in maintaining an effective work health and safety culture. It involves an analysis of the current legal requirements, case law, and case studies, and will also address the future impact of the model OHS laws.

**12.30pm – 1.00pm**

**The Brave New World: Managing the Legal**  
**Risks of a Serious Workplace Incident**  
**Under the New Safety Laws**

**Michael Selinger**, Partner,  
Holding Redlich Lawyers

Under the new safety laws, the OHS Regulator will have new powers of investigation and enforcement. This seminar will examine what are the new powers and how your business should manage a serious workplace incident from investigation through to prosecution.

**1.00pm – 2.30pm Lunch**

### DISCUSSION GROUPS

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# DAY THREE

THURSDAY  
27 OCTOBER 2011

## STEP THREE – APPLICATION

### KEYNOTE SOUTHEE SOUTH



9.00am – 10.00am

**Keynote Todd Russell**

Todd Russell is one of the heroes of the 2006 Beaconsfield Mine disaster. Incredibly, he and fellow miner Brant Webb survived for 14 days almost 1km underground in a 2 x 4m pocket of air. Todd's story is one of the greatest tales of Australian mateship, courage and survival ever told. Hear his story with passion and detail about how he and Brant supported each other through 14 days of sheer hell, what went through his mind, how he and Brant maintained hope and how he has adjusted to a more public life after the now infamous Beaconsfield experience.

### SESSION ONE – INJURY MANAGEMENT SOUTHEE SOUTH STREAM LEADER: FELICIA HARRIS

11.00am – 11.30am Morning Tea

11.30am – 12.00pm

**Laugh and Learn – Mindfulness Techniques and Mental Health Awareness**

**Fay Jackson**, CEO, Vision In Mind

There are common warning signs of stress and mental health issues in every workplace. This presentation will walk you through some mindfulness techniques and destigmatise mental health. Be prepared to laugh, participate and feel the benefits instantly. You will be able to take these techniques back to your workplace.

12.00pm – 12.30pm

**The Enduring Obligation of Long Term Injured Employees – The Truth is Out There**

**Andrew Douglas**, Principal,  
Macpherson + Kelley Lawyers

Employers wrestle with how to manage the long term injured. Unfortunately, they look at premium management as a critical factor and fail to understand the complexities of employment law, industrial law, OHS law, anti-discrimination law and workers' compensation law to provide the full answer. This paper provides a critical analysis of how to strategically manage all workplace laws to ensure businesses financially benefit in their management of long term injured employees. Unquestionably the law creates complexity but there is a path through it for employers who act in accordance with their values. This paper demonstrates that employers who invest in a value based strategic approach with long term injured employees instead of reacting tactically – have improved business outcomes.

12.30pm – 1.00pm

**Corporate Australia's 'Mental Health' Duty of Care**

**Clive R Blunt**, NSW & ACT Business Manager,  
Australian Red Cross

Mental Health in Australia is the emerging issue of our time. While independent agencies and government institutions wrestle with complex legislative issues, it remains for Corporate Australia to take action through decision to affect their Mental Health 'Duty of Care' for employees, contractors and volunteers. Australian Red Cross will deliver a fresh perspective on the preparedness and capacity of Corporate Australia to effectively deal with the challenge of our time.

1.00pm – 2.30pm Lunch

### SESSION TWO – RESEARCH SOUTHEE NORTH

11.00am – 11.30am Morning Tea

11.30am – 12.00pm

**Lessons Learnt from Sundance – How to Ensure Your People, Organisation and Reputation are Protected Against Incidents Anywhere Around the World**

**Grant Chisnall**, Director, Dynamiq

Dynamiq has played a pivotal role in the management of some of Australia's largest corporate crises in recent history. This presentation will use Dynamiq's involvement in the Sundance air crash as a case study to discuss the considerations for ensuring organisations are best positioned to prevent, prepare, respond and recover from incidents that threaten people, operations, assets and reputation.

12.00pm – 12.30pm

**Hazard Identification and Management: Gaps in Workers Skills**

**Dr Susanne Bahn**, Research Fellow,  
School of Management, Edith Cowan University

This presentation uses the findings from two hazard identification workshops conducted with 77 employees of an underground mining operation in Western Australia in 2011. Managers assume that their employees have sufficient skills to successfully identify workplace hazards. However, the study found that some of the longest serving and those in supervisory positions identified few hazards.

## KEYNOTE SOUTHEE SOUTH



10.00am – 11.00am  
**Keynote Shane Bushell**

With 23 years in heavy industry, Shane had seen a few accidents, been to heaps of Safety inductions and thought that bad things only happened to people who didn't watch out for themselves. A horrendous workplace incident in 2009 changed his life, and that of his family, forever. The aim of Shane's talk is to share his experiences and communicate a powerful message about taking account of things that are happening or could happen around you, insisting on the safest systems of work always and look out for yourselves and those around you.

## WORKCOVER NSW SAFework AWARDS DINNER

7.00pm  
**Parkside Ballroom  
Sydney Convention Centre, Darling Harbour**

The Dinner features the announcement of the WorkCover NSW Safe Work Awards 2011 Winners, formal three course dinner, and live entertainment.



## STREAM LEADER: DOUG WAKEFIELD

12.30pm – 1.00pm  
**Can the GRI Deliver OH&S  
Accountability to Stakeholders?**  
**Dr Sharron O'Neill**

CSR reporting has the potential to deliver accountability to stakeholders for the results of OH&S decisions. This presentation explores the extent to which the OH&S indicators recommended by the Global Reporting Initiative's Sustainability Reporting Guidelines facilitate this discharge of OHS accountability.

1.00pm – 2.30pm Lunch

## SESSION THREE – SAFETY TECHNOLOGIES & INNOVATIONS SOUTHEE SOUTH STREAM LEADER: SARAH REDING

2.30pm – 2.50pm  
**Effects of Uncorrected Visual Impairment  
on Personal Safety & Productivity**

**John Moore, Managing Director,  
Prescription Safety Glasses Pty Ltd**

The eye is a complex organ, which needs proper care and protection and in some cases assistance, to enable it to perform to its full potential. As we age many of us need to use prescription spectacles or contact lenses to overcome known visual impairment. In many cases (52.4% of the workforce) these impairments, if left uncorrected, adversely affect productivity and in some cases place ourselves and fellow workers in danger. The implementation of a visual performance program in conjunction with eye safety initiatives provides a positive outcome for the entire workforce.

2.50pm – 3.10pm  
**Managing Alcohol and Other Drugs  
in the Workplace**

**Jenny Landsberg, State Sales Representative**

72% of adult illicit drug users and 90% of alcoholics are employed. Managing occupational health and safety is a legal requirement for employers and a vital part of risk management. This presentation examines the multi-faceted task of designing, developing, implementing and managing a workplace alcohol and other drug (AOD) program. Why have an AOD program? What does an AOD program involve? How is an AOD program governed? Should oral fluids or urine samples be tested? The logistical, practical, financial and regulatory requirements needing consideration to answer these questions will be discussed.

3.10pm – 3.30pm  
**How Many Experts Does it Take  
to Change a Light Bulb?**

**David Whitfield, CEO, enLighten Australia**

A case study to prove that incorporating safety into the "all of life" functionality of a product can deliver significant marketing advantages as well as improved OHS outcomes. When enLighten set out to design its new Chamaeleon multi function light, a key part of the project was to improve lighting's "all of use" performance. While the key focus was on energy performance, all aspects of the way we interface with lighting were considered.

3.30pm – 3.50pm  
**Using Mobile Inspection Technologies  
to Complete OHS Activities**

**Naaman Shibi, Vice-President, Techs4Biz**

This presentation will provide information and a practical demonstration regarding the use of mobile inspection technologies to complete OHS activities. We will examine & discuss the use of various types of handheld devices available to OHS staff including PDAs, Tablets, Smartphones, Blackberrys, iPhones/iPads etc. We will provide a short practical demonstration where we will complete a 'mock' OHS inspection on a handheld device and highlight various features available to OHS staff when completing an inspection, such as selecting results from pick-lists, entering extended responses, using pre-set text, taking photos of OHS deficiencies, making voice recordings, capturing electronic signatures etc.

3.50pm – 4.00pm  
**Closing Comments**

# REGISTER ONLINE AT SIA.ORG.AU

## CONFERENCE HOURS

### TUESDAY 25 OCTOBER 2011

7AM – 5PM

### WEDNESDAY 26 OCTOBER 2011

9AM – 5PM

### THURSDAY 27 OCTOBER 2011

9AM – 4PM

## VENUE

### SOUTHEE COMPLEX

SYDNEY SHOWGROUND  
SYDNEY OLYMPIC PARK  
(FORMERLY HOMEBUSH)

## SPECIAL EVENTS

### OPENING BREAKFAST

**DATE** Tuesday 25 October

**TIME** 7.00am

**VENUE** Novotel Hotel  
Sydney Olympic Park

**COST** Tickets are \$77 for members  
and \$88 for non members (inc GST)

Featuring presentation by Dr Adam Fraser.  
Opening Breakfast not included in single, two,  
or three day registration fee. Opening Breakfast  
is included in Full Program registration.

### SAFETY INSTITUTE OF AUSTRALIA CONFERENCE DINNER – MAGIC OF THE MOON THEME

**DATE** Wednesday 26 October

**TIME** 7pm

**VENUE** Novotel Hotel  
Sydney Olympic Park

**COST** Tickets are \$95 for members  
\$110 for non members (inc GST)

Dinner not included in single, two, or three day registration fee.  
Dinner is included in Full Program registration.

### WORKCOVER NSW SAFEWOR AWARDS DINNER

**DATE** Thursday 27 October

**TIME** Cocktails commence at 7pm

**VENUE** Parkside Ballroom  
Sydney Convention Centre, Darling Harbour

**COST** Tickets are \$120 per person and  
\$1080 for table of ten (inc GST)

The Dinner features the announcement of the WorkCover NSW  
Safe Work Awards 2011 Winners, formal three course dinner,  
and live entertainment. Dinner is not included in the conference  
registration fee or Full Program registration fee.

## THE SAFETY SHOW, SYDNEY

See latest developments in safety equipment and services from  
350+ companies at The Safety Show, Sydney 2011 held concurrently  
with the Conference at the Dome, Halls 2 & 3 at the Sydney Showground,  
Sydney Olympic Park. Entry into the Trade Show is free for all  
Conference delegates. For further information contact the Organiser  
on tel +613 9654 7773, fax +613 9654 5596, email [safety@daec.net.au](mailto:safety@daec.net.au)  
or visit the website [thesafetyshow.com.au](http://thesafetyshow.com.au)

## REGISTRATION FEES (INCLUDING GST)

	Up to 23/09/11		After 23/09/11	
	SIA MEMBERS	NON MEMBERS	SIA MEMBERS	NON MEMBERS
Single Day	\$390	\$590	\$480	\$680
Two Days	\$650	\$850	\$790	\$990
Three Days	\$860	\$1060	\$990	\$1190
Full Program	\$1000	\$1200	\$1130	\$1330

### Registration Information

You may select a single day, two day, three day or Full Program registration.  
Conference registration includes delegate satchel, online access  
to speaker presentations, arrival tea and coffee, lunch, morning and  
afternoon tea and free entry to concurrent Trade Show. Full Program  
includes the Opening Breakfast and Conference Dinner but not  
the SafeWork Awards Dinner. To become a member visit [sia.org.au](http://sia.org.au)  
Membership starts at \$180 per annum.

## CONFERENCE INFORMATION

### Accommodation/Airfares

CI Events travel can offer special rates for Conference Delegates  
and assist with all booking requirements including airfares  
and accommodation. Contact them on +612 8121 2873  
or email [corporategroups@flightcentre.com.au](mailto:corporategroups@flightcentre.com.au)

### Confirmation & Payment

All registrations received up to and including Thursday 20 October  
will be confirmed in writing and will include a Tax Invoice. Confirmation  
will only be forwarded on receipt of full payment. Payment by cheque  
(payable to the Safety Institute of Australia), Visa, Mastercard or money  
order are accepted. Registration without payment will not be accepted.  
Seating is strictly limited.

### Group Discounts

Discounts are available for groups of 6 or more.  
Contact the Organiser on tel +613 9654 7773 for further information.

### Cancellations & Substitutes

Cancellations received in writing by fax, email, or postmarked on or before  
Monday 10 October 2011 will be accepted and registration fees refunded  
minus a 20% administration fee. After this date no refunds can be given  
but substitute delegates are welcome with advice of changed details  
by email [safetyconference@daec.net.au](mailto:safetyconference@daec.net.au) Registrations are non-transferable.  
Each delegate must register separately.

### More Information? Contact the Organiser

Australian  
**EXHIBITIONS**  
& Conferences

PO Box 82 Flinders Lane Melbourne VIC 8009 Australia  
Tel +613 9654 7773 Fax +613 9654 5596  
Email [safetyconference@daec.net.au](mailto:safetyconference@daec.net.au) Web [thesafetyshow.com.au](http://thesafetyshow.com.au)

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of Australia Ltd

Program correct at time of printing the organisers reserve  
the right to change the speakers at any time without prior notice.